

Electric Balloon Pump Recall
Frequently Asked Questions (for Dollar Tree Website)

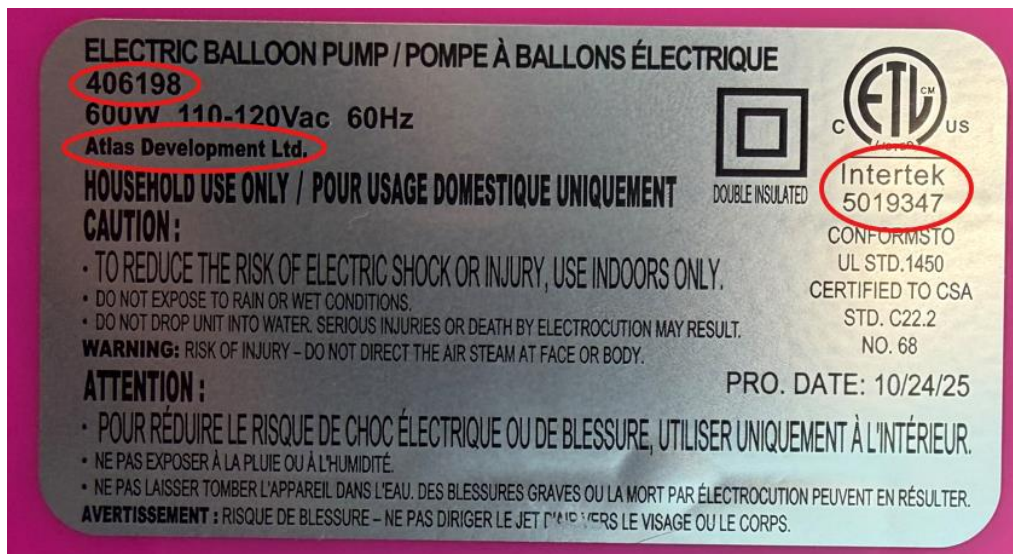
Toll-Free Phone Number: 877-530-8733

Hours of Support: Monday through Sunday; 7 a.m. to 11 p.m. ET

Recall Website URL: www.dollartree.com/product-recalls

Recall Email Address: ddirect@dollartree.com

Q: Which products are being recalled?



A: Dollar Tree is conducting a voluntary recall of certain electric balloon pumps sold at Dollar Tree retail stores and online at dollartree.com and doordash.com between August 2025 and July 2026. The recalled balloon pumps have a silver rating label with the model number, 406198, the manufacturer's name, "Atlas Development Ltd.", and "Intertek 5019347" printed on the bottom of the unit (see photos above).

Q: Why are the electric balloon pumps being recalled?

A: Dollar Tree is conducting a voluntary recall of certain electric balloon pumps sold at Dollar Tree retail stores and online at dollarstore.com and doordash.com between August 2025 and July 2026 because the recalled pumps can overheat, posing a burn hazard.

Q: Where were they sold?

A: The electric balloon pumps were sold at Dollar Tree retail stores and online at dollarstore.com and doordash.com between August 2025 and July 2026 for \$17.

Q: My electric balloon pump overheated. What will you do for me?

A: Please stop using the electric balloon pump immediately and return it to any Dollar Tree store or call 877-530-8733 between 7 a.m. and 11 p.m. ET Monday through Sunday or email ddirect@dollarstore.com so that we can assist you.

Q: My electric balloon pump appears to be fine. Can I continue to use it?

A: Please stop using the electric balloon pump immediately and return it to any Dollar Tree store or call 877-530-8733 between 7 a.m. and 11 p.m. ET Monday through Sunday or email ddirect@dollarstore.com so that we can assist you.

Q: I have a recalled electric balloon pump that I purchased at a Dollar Tree store, how can I get a refund?

A: Please stop using the electric balloon pump immediately.

- If you purchased the electric balloon pump in-store, you can return it to any Dollar Tree store to receive a refund in the form of an exchange for any product(s) in the store valued up to \$17. Dollar Tree can provide you a full refund if you provide your purchase receipt.
- If you purchased the product online (or via DoorDash) and/or are not satisfied with the refund or exchange options at your Dollar Tree store, please call 877-530-8733 between 7 a.m. and 11 p.m. ET Monday through Sunday or email ddirect@dollarstore.com for a gift card or refund via PayPal or Venmo.

Q: I purchased an electric balloon pump from a different retailer. Is my electric balloon pump part of the recall?

A: No. This recall is only for electric balloon pumps sold at Dollar Tree retail stores and online at dollarstore.com and doordash.com between August 2025 and July 2026 with the model number 406198.

Q: I purchased an electric balloon pump at Dollar Tree before August 2025. Is my electric balloon pump part of the recall?

A: No. This recall is only for electric balloon pumps sold at Dollar Tree retail stores and online at dollarstore.com and doordash.com between August 2025 and July 2026.

Q: I purchased an electric balloon pump at Dollar Tree and it has a different model name and/or manufacturer's name than those in the recall press release. Is my electric balloon pump covered under this recall?

A: No. Only electric balloon pumps sold at Dollar Tree retail stores and online at dollartree.com and doordash.com between August 2025 and July 2026, with the model number, 406198, the manufacturer's name, "Atlas Development Ltd.", and "Intertek 5019347" printed on the rating label on the bottom of the product are covered by the recall (see photos below).



ELECTRIC BALLOON PUMP / POMPE À BALLONS ÉLECTRIQUE
406198
600W 110-120Vac 60Hz
Atlas Development Ltd.

HOUSEHOLD USE ONLY / POUR USAGE DOMESTIQUE UNIQUEMENT

CAUTION :

- TO REDUCE THE RISK OF ELECTRIC SHOCK OR INJURY, USE INDOORS ONLY.
- DO NOT EXPOSE TO RAIN OR WET CONDITIONS.
- DO NOT DROP UNIT INTO WATER. SERIOUS INJURIES OR DEATH BY ELECTROCUTION MAY RESULT.

WARNING: RISK OF INJURY – DO NOT DIRECT THE AIR STEAM AT FACE OR BODY.

ATTENTION :

- POUR RÉDUIRE LE RISQUE DE CHOC ÉLECTRIQUE OU DE BLESSURE, UTILISER UNIQUEMENT À L'INTÉRIEUR.
- NE PAS EXPOSER À LA PLUIE OU À L'HUMIDITÉ.
- NE PAS LAISSER TOMBER L'APPAREIL DANS L'EAU. DES BLESSURES GRAVES OU LA MORT PAR ÉLECTROCUTION PEUVENT EN RÉSULTER.

AVERTISSEMENT : RISQUE DE BLESSURE – NE PAS DIRIGER LE JET D'AIR VERS LE VISAGE OU LE CORPS.

DOUBLE INSULATED

ETL US
Intertek
5019347
CONFORMISTO
UL STD. 1450
CERTIFIED TO CSA
STD. C22.2
NO. 68

PRO. DATE: 10/24/25

Q: How long will it take to receive a refund?

A: Consumers who return a recalled product to a Dollar Tree store with a receipt will receive a full refund immediately. If a receipt is not available, Dollar Tree is able to offer a full refund in the form of an exchange (value of \$17) at the time of the return. If you are not satisfied with the refund or exchange options at your Dollar Tree store, please call 877-530-8733 between 7 a.m. and 11 p.m. ET Monday through Sunday or email ddirect@dollartree.com for a gift card or refund via PayPal or Venmo.

If you purchased the product online, please call 877-530-8733 between 7 a.m. and 11 p.m. ET Monday through Sunday or email ddirect@dollartree.com so Dollar Tree can email you a pre-paid shipping label to return your recalled product. Dollar Tree will issue a gift card or refund via PayPal or Venmo following receipt of the product.

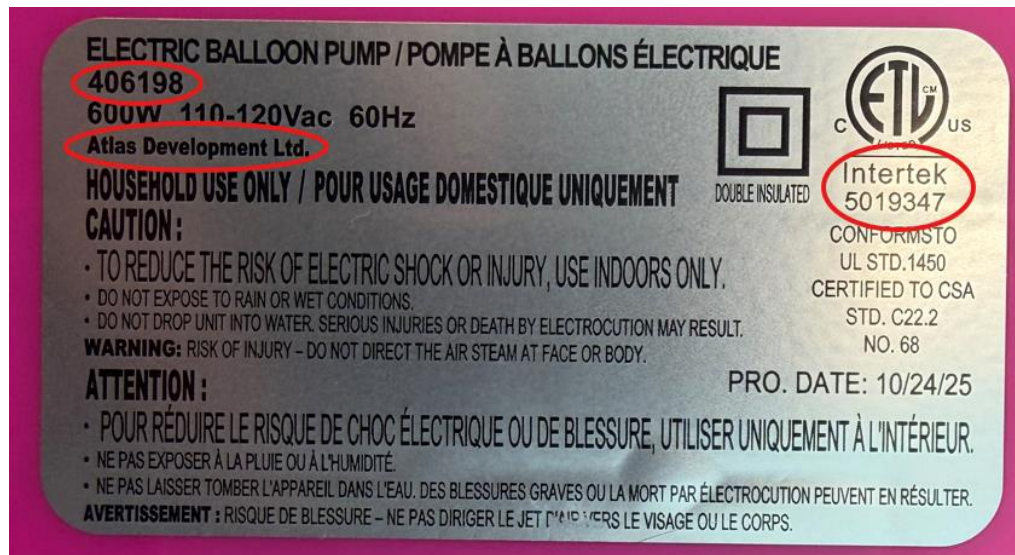
Q: I received my electric balloon pump as a gift, can I still participate in the recall?

A: Yes, if you received a recalled electric balloon pump as a gift, you can still participate in the recall.

Q: What do I do if I need help confirming that my electric balloon pump is affected by this issue and is being recalled?

A: The recalled balloon pumps were sold at Dollar Tree retail stores and online at dollartree.com and doordash.com between August 2025 and July 2026. The recalled balloon pumps have a silver rating label with the model number, 406198, the manufacturer's name, "Atlas Development Ltd.", and "Intertek 5019347" printed on the bottom of the unit (see photos below). You can also email photographs of your balloon pump and the silver rating label on the bottom to ddirect@dollartree.com for help verifying your balloon pump is affected by this recall.





Q: Is there a time limit to participate in the recall?

A: No. There is no time limit to participate in the recall.

Q: I purchased the recalled electric balloon pump online at dollartree.com or doordash.com, can I return the recalled product to a Dollar Tree store for a refund?

A: Yes. If you purchased the electric balloon pump online, you can return it to any Dollar Tree store to receive a refund in the form of an exchange for any product(s) in the store valued up to \$17. If you are not satisfied with the refund or exchange options at your Dollar Tree store, please call 877-530-8733 between 7 a.m. and 11 p.m. ET Monday through Sunday or email ddirect@dollartree.com for a gift card or refund via PayPal or Venmo.